



# Customer Experience

## Two Rivers Steak & Fish House



### Dishing Up Success

Situated on the Delhaven Peninsula between the Magothy and Patapsco Rivers in Pasadena, Maryland, locally owned and operated Two Rivers welcomes guests to a warm, inviting environment where they can enjoy a delicious menu of dishes created by an award-winning chef. The popular restaurant also offers catering, custom baking, and space for special occasions.

### Special Occasions

In addition to its dining establishment, Two Rivers recently expanded – adding a spacious banquet hall and bar to offer patrons live entertainment and room for dancing. The new space also provides overflow seating for the busy sit-down restaurant. When Tony Toskov, Two Rivers' owner, was ready to install an advanced Audio system and large-screen TVs, the call went out to DataLink's experienced AV team for full service design, technical assistance, and ongoing support.

### Icing on the Cake

For the banquet hall, DataLink's AV team implemented a new Voice, Data and Video cabling infrastructure, a 70-volt Audio system, and two large-screen TVs – 160" and 65". Wireless access points provide Internet access throughout the building. DataLink also set up security cameras that monitor employee and customer entrances, as well as 30 cameras to cover key areas. The cameras are tied into a centralized Digital Video Recorder where they are monitored. Built-in event alarms make it is easy to isolate, prioritize and manage any unfolding situations. DataLink configured special software to facilitate video searches and export video data to other apps as needed.

### Well Done

With its advanced AV systems fully implemented, Two Rivers can stay focused on providing great food and hospitality to its growing base of loyal customers. With its CCTV security system fully operational, Two Rivers provides its staff and customers a safer environment. With DataLink, Two Rivers has a reliable technology partner it can count on for prompt and professional IT support, advice, and project management.

### Making Reservations

Two Rivers continues to grow. When more adjacent retail space opens up, Two Rivers is planning to acquire it, expanding operations to accommodate even more customers. When it does, DataLink's team will be there with the latest technology to keep things running smoothly.

*"I rely on DataLink for all our IT, AV and Surveillance systems... They keep everything running so we can keep serving our guests."*

Tony Toskov, Owner

## HIGHLIGHTS

### CUSTOMER

Restaurant | Bakery | Catering Service

### SOLUTIONS

Network Cabling | Access Points  
NuVico Cameras | DVR | AverMedia  
HD Displays | Audio Systems  
CCTV | System Management  
Managed IT, AV, Voice  
Local Support

### KEY BENEFITS

Reliable Technology  
Simplified Management  
Single Source Solutions  
24-hour Support

### COMPLETE COVERAGE

DataLink is based in Millersville, MD and supports your local, regional, and national locations.



We Make "IT" Easy